

# **PRESTIGE MOTORSPORTS INC. LIMITED WARRANTY**

EMAIL or MAIL TO:

Email: billing@prestigemoto.com Address: 5110 Davidson Hwy. Concord, NC 28027

Prestige Motorsports Inc. wishes to thank you for your purchase. We are committed to providing our customers with the finest products and product support available in any market today. To do this, we need to update our database with some specific information. **Prestige Motorsports, Inc.** will set the warranty date if you complete the required information below and return this form to us.

As the upstanding company that we are, we do our best to educate and advise our customers in the best possible manner to ensure they are receiving a product that will withstand the use it is intended for. If a failure is experienced, we strongly advise you to notify us immediately with any information possible. Each case is treated on a case-by-case basis.

In the event of a catastrophic failure, you must send the engine back to Prestige Motorsports Inc. for a failure analysis before any further action is taken. We will schedule pick up for you and provide a bill of lading (BOL) at your request. Freight costs are the responsibility of the customer. Removal, installation, and any related costs such as freight, fluids etc. are not covered by this warranty. See below for further information on covered components.

## **CRATE ENGINES**

Our Hot Rod and Super Street series crate engines carry a 3-year, unlimited-mile warranty.

#### **MARINE ENGINES**

Marine Engines carry a 3-year, 300-hour warranty, whichever occurs first.

#### **CRITICAL NOTES**

All warranties expressed or implied by **Prestige Motorsports Inc.** are nontransferable. If an engine is covered by the warranty period and service has been conducted, the original issue date of the warranty still applies. The warranty period will pause during the time of the repairs.

At **Prestige Motorsports Inc.**, we understand the importance of timely completion of projects for our customers. However, due to the current supply chain disruptions and other external factors beyond our control, we cannot provide any estimated time of completion for our services. **Prestige Motorsports Inc.** also reserves the right to substitute parts as needed of the same or better quality and value to keep production moving without notifying the client beforehand. If a client chooses to request specific parts, they must submit that to **Prestige Motorsports Inc.** in writing no later than 15 days from the time the engine is received. We want to assure our customers that we are doing everything in our power to complete the project as quickly as possible. We also encourage our clients to call or email for progress updates or any other questions they may have. We appreciate our customers' understanding and patience during these unprecedented times.

Initial teardown and analysis will begin between 10-90 days from the time the engine is received.

#### **RACING ENGINES**

#### NO WARRANTY IS EXPRESSED OR IMPLIED

- Closed circuit racing
- Over 7000 RPM Applications
- Any Nitrous Applications
- Over 1000 HP Applications

## **PERFORMANCE PARTS & SERVICE**

Inspect your shipment upon arrival. Report any damage or shipping related breakage immediately to the carrier. Race components are sold with no warranty expressed or implied. Not all components are legal for use on highway vehicles. All manufacturers' warranties will apply if applicable. Most aftermarket manufacturers do not carry a warranty on race-oriented items. Items that carry no manufacturer's warranty are sold as-is. Used items still under manufacturer's warranty may have to be inspected by a factory representative before a refund or exchange can be authorized.

Any parts installed at **Prestige Motorsports Inc's** performance center that are in question of defect may encounter a labor charge for the removal and re-installation of mentioned part(s) depending on the case at hand.

Because we care about our customers and their satisfaction with our product or service, we always encourage you to contact us any time with questions or concerns. This also means if you are out of the stated warranty period mentioned above, we still encourage your calls and emails.

# The following is a list of components covered and not covered under this warranty:

**COVERED**: Engine block and cylinder heads, all internally lubricated parts of the engine including pistons, piston rings, piston pins, crankshaft, main bearings, connecting rods and bearings, camshafts and camshaft bearings, timing chain and gears, intake and exhaust valves and seals, valve springs, oil pump, push rods, rocker arms, valve stem seals and hydraulic lifters, to the extent that the original engine contains the referenced warranted part. Parts that require normal manufacturers recommended replacement intervals are not covered under this warranty.

**NOT COVERED:** All components not specifically listed as "covered" above, including, but not limited to, parts, air filters, oil filters, clutch disc, pressure plate, etc., that are required to be replaced as a part of a normal vehicle maintenance schedule, are not covered under this warranty. Additionally, **Prestige Motorsports Inc** is a reseller of various non-engine components, including but not limited to, Alternators, Starters, Distributors, Water Pumps, Fuel Pumps, Fuel Injection Systems, Carburetors, Engine Control Units, and Transmissions ("Third-Party Components"). Third-Party Components are not covered under this warranty but may be separately warranted by the component manufacturer. If you have questions regarding Third-Party Components warranties, please contact the manufacturer directly. If you require assistance or contact information for component manufacturers not listed in this document, please call **Prestige Motorsports Inc** directly at 704 782 7170.

## WARRANTY EXCLUSIONS:

# A. DAMAGE AS A RESULT OF THE USE OF FUEL WITH OCTANE RATING LESS THAN 91 (R+M)/2 (REQUIRES PREMIUM FUEL)

**B.** ANY ENGINE WHICH HAS BEEN IMPROPERLY INSTALLED OR FAILS BECAUSE OF DEFECTS OR UNSUITABILITY OF PARTS OR SYSTEMS NOT FURNISHED WITH THE ENGINE, ABUSE, ALTERATION, IMPROPER USE, NEGLECT, OR DAMAGE AS A RESULT OF OVERHEATING, LACK OF MAINTENANCE, FUEL CONTAMINATION, LACK OF LUBRICATION, OR DAMAGE RESULTING FROM A COLLISION, FIRE, FLOOD, NATURAL DISASTER, OR ANY OTHER CAUSE OTHER THAN AN ENGINE DEFECT. OPERATION OF SUCH AN IMPAIRED OR IMPROPERLY INSTALLED, CONFIGURED, OR MAINTAINED VEHICLE WILL VOID THIS LIMITED WARRANTY.

**C.** BEARING FAILURES DUE TO LACK OF LUBRICATION AND/OR NOT LIMITED TO IMPROPER BALANCE SUCH AS INCORRERCT FLYWHEELS/FLEXPLATES, CLUTCHES, GEARBOXES AND PROPELLERS. DISREGARD FOR CORRECT ENDPLAY VERIFICATION OR EXCESSIVE TRANSMISSION CHARGE PRESSURES. SET UP SHEETS FOR PROPER ENDPLAY ARE PROVIDED ON OUR SITE AS A PREVENTATIVE MEASURE.

**D.** ANY ENGINE OPERATED UNDER CONDITIONS CAUSING GREATER THAN NORMAL WEAR, OR USED FOR PURPOSES FOR WHICH IT WAS NOT ORIGINALLY DESIGNED (SUCH AS IN RACE CARS OR IN COMPETIVE OR TIMED DRIVING ENVIRONMENTS, ETC.). OIL CONSUMPTION DUE TO FUEL WASH IS NOT COVERED. **E.** ROUTINE REGULARLY REQUIRED MAINTENANCE SUCH AS LUBRICATION, CHANGING AND MAINTAINING FILTERS, ENGINE TUNE-UP, BELTS AND HOSES, ANY TYPE OF FLUIDS OR ANY OTHER NORMAL MAINTENANCE SERVICE THAT ALL VEHICLES REQUIRE.

**F.** MELTED OR BROKEN PISTONS DUE TO DETONATION OR PREIGNITION, CRACKED BLOCKS OR HEADS DUE TO OVERHEATING, DAMAGE CAUSED BY FOREIGN OBJECTS OR DEBRIS DROPPED OR DRAWN INTO CYLINDERS OR CRANKCASE. DAMAGE DUE TO CLOGGED OIL COOLERS. INSTALLATION OF THE ENGINE IN A VEHICLE EQUIPPED WITH INSUFFICIENT VEHICLE SYSTEMS THAT DO NOT ALLOW PROPER OPERATION OF THE ENGINE (I.E. COOLING SYSTEM, OIL SYSTEM, FUEL SYSTEM, AIR INDUCTION, ACCESSORY DRIVE, EXHAUST, ETC.). **PRESTIGE MOTORSPORTS INC** WARRANTY WILL BE VOIDED AND ANY REPAIRS PERFORMED BY **PRESTIGE MOTORSPORTS INC** WILL BE AT THE CUSTOMER'S EXPENSE. IF YOU HAVE ANY QUESTIONS REGARDING THE PROPER ENGINE SYSTEM REQUIREMENTS, CALL 704 782 7170.

**G.** TOWING CHARGES, FLUIDS, REFRIGERANT, GAS, FILTERS, LAY-UP TIME, LODGING, CAR, OR TRUCK RENTAL OR ANY OTHER SUBSTITUE TRANSPORTATION, STORAGE, TELEPHONE CHARGES, TRAVEL, DAMAGE TO PERSONAL PROPERTY, COMMERCIAL LOSS, LOSS OF REVENUE, OR OTHER MATTERS NOT SPECIFICALLY INCLUDED.

| NAME                 | PHONE | ADDRESS | EMAIL                        |
|----------------------|-------|---------|------------------------------|
|                      |       |         |                              |
| ENGINE # / INVOICE # | REP   | VEHICLE | DATE RECEIVED &<br>INSTALLED |
|                      |       |         |                              |
| SIGN HERE            |       |         |                              |

# THANK YOU FOR YOUR BUSINESS